#### **Metro Customer Services**

Metro has two customer service offices in downtown Seattle to serve you.

King Street Center Transit Tunnel 201 S Jackson St Monday-Friday 8:30 am - 4:30 pm

**Westlake Station** Last four / first four business days each month 8:30 am - 4:30 pm

At both locations buy ORCA cards, bus passes, senior permits and taxi scrip, and get information about bus service. Only the King Street Center office registers applicants for disability permits and provides lost-item return service on weekdays.

Customer Service (general information, trip planning, comments and lost & found)

Seattle metro calling area ......206-553-3000 Toll Free ...... 1-800-542-7876 Hearing impaired ...... TTY Relay: 711 Metro Online / Online Trip

Planner ......www.kingcounty.gov/metro Carpool/Vanpool ...... 206-625-4500 Hearing Impaired ..... TTY Relay: 1-800-833-6388

Community Transit...... 1-800-562-1375 Pierce Transit ...... 1-800-562-8109

#### Night Stop Program

For your added safety at night, you may request to exit the bus at a location along your route other than a regular bus stop. To do so, please go to the front of the bus and ask your driver at least one block before your desired stop. Safety considerations will determine if the driver can comply with your request. Night Stop service is available only from 8 pm to 5 am and is for dropping off riders only. Night Stop is not provided in downtown Seattle.

# **Night Rider Tip**

You can help drivers spot you when it is dark or during times of reduced visibility by wearing lightcolored clothing and by standing in the most visible area of the bus stop. We don't want to miss you!

#### Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

#### **How To Pay**

Upon boarding, pay your fare with exact change or a convenient regional ORCA card. ORCA cards are sold in downtown Seattle at Metro customer service offices in King Street Center and the Westlake tunnel station.

# **What To Pay**

	1 Zone	2 Zone	
Adults (19 and older), Off Peak	\$2.50	\$2.50	
Adults (19 and older), Peak	\$2.75	\$3.25	
ORCA LIFT Fare,* all times	\$1.50	\$1.50	
Youth (6-18 yrs), all times	\$1.50	\$1.50	
<b>RRFP cardholders</b> (registered seniors, Medicare, disabled), all times	\$1.00	\$1.00	
Children (thru age 5), all times	Four may ride free with person paying adult fare		

<sup>\*</sup>Income Qualified

#### Cuánto pagar

<u> </u>			
	Zo	na 1	Zona 2
<b>Adultos</b> (19 años y mayor) fuel hora pico		2.50	\$2.50
Adultos (19 años y mayor) en l	nora pico \$.	2.75	\$3.25
Tarifa ORCA LIFT,* a toda hora	\$	1.50	\$1.50
Jóvenes (6-18 años), a toda h	ora \$	1.50	\$1.50
Titulares de tarjetas RRFP (pe mayores registradas, Medicare discapacitados), a toda hora.	\$1.00		
Niños (hasta los 5 años), a toda hora.	Pueden viajar hasta cuatro con a persona que pague la tarifa de adulto.		

<sup>\*</sup>Ingresos que reúnan los requisitos

# **Online Trip Planning**

Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather. emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

www.kingcounty.gov/tripplanner



This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.

113

**Shorewood, White** Center, Olson Place/ Myers Way P&R, **Federal Center South, Downtown Seattle** 

September 10, 2016 thru March 10, 2017 10 de septiembre de 2016 a través de 10 de marzo de 2017









Intérpretes ӷቃа Переводчик Перекладач Turjubaan Thông Dịch Viên

**የቃል አስተርጊሚ** ਇੰਟਰਪਰੈਟਰ 翻譯員 통역사

#### 113 WEEKDAY/Entre semana

To DOWNTOWN SEATTLE ->

To CHODEWOOD -

Shorewood		Olson-Myers Park & Ride			town Se	attle
26th Ave SW & SW 116th St	15th Ave SW & SW Roxbury St	Olson PI SW & Myers Way S	E Marginal Way S & S Hudson St	1st Ave & University St	2nd Ave & Pike St	2nd Ave & Marion St
5:54 6:31 7:08	5:59 6:37 7:14	6:04 6:42 7:19	6:10‡ 6:48‡ 7:27‡	6:21‡ 6:59‡ 7:40‡	6:25‡ 7:03‡ 7:44‡	6:27‡ 7:05‡ 7:46‡
7:43 8:15 <b>4:52</b>	7:49 8:21 <b>4:58</b>	7:54 8:26	8:02‡ 8:34‡	8:16‡ 8:48‡ —	8:20‡ 8:52‡	8:22‡ 8:54‡
5:22	5:27	_		_		

10 SHOREWOOD -		Federal Ctr	Olson-Myers	White			
	Downtown Seattle		South Park & Ride		Center	Shorewood	
	2nd Ave & Bell St	2nd Ave & Pike St	2nd Ave & Marion St	E Marginal Way S & S Hudson St	Olson PI SW & Myers Way S	15th Ave SW & SW Roxbury St	26th Ave SW & SW 116th St
	4:02 4:33 5:06	4:07 4:38 5:11	4:11‡ 4:43‡ 5:17‡	4:24‡ 4:55‡ 5:28‡	4:30‡ 5:01‡ 5:35‡		의 <b>4:46</b> ‡ 이 <b>5:17</b> ‡ 및 <b>5:51</b> ‡
l	5:37	5:42	5:46‡	5:57‡	6:04‡	6:12‡	₹ 6:20‡
	A B A . I I	<b></b>		D			S0113113

AM - Lighter Type PM - Darker Type

#### **Special Fare Information**

Shaded areas on weekday schedules indicate peak hour trips: \$2.75 one-zone and \$3.25 two-zone fares apply.

### Timetable Symbol/ Símbolo del programa

‡ - Estimated time. Tiempo estimado.

#### Holiday Information/ Información sobre feriados

There is no service on this route on weekends or the following holidays. *No hay servicio en esta ruta los fines de semana ni el siguiente feriados:* 

Thanksgiving Nov. 24

Día de acción de gracias
Christmas (observed) Dec. 26

Navidad (observado) el 26 de diciembre
New Year (observed) Jan. 2, 2017

Año nuevo (observado) el 2 de enero de 2017

This paper uses minimum 30% post-consumer fibers; acid and chlorine free. Inks: Environmentally sensitive vegetable-based.

#### Bike & Ride

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, including downtown Seattle and the transit tunnel.

# Need more information or assistance?

 Visit Metro Online at kingcounty.gov/metro

N0113113

- Call Metro's Customer Information Office, 206-553-3000, Mon-Fri except for major holidays [2016: Nov. 11, 24, 25, Dec. 26 (Christmas observed); 2017: Jan. 2 (New Year observed), 16, Feb. 20]
  - 6 am 8 pm for trip planning assistance
  - 8 am 5 pm for ORCA assistance and customer comments

#### Snow/Emergency Service Servicio de emergencia/nieve

During most snow conditions, this route will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, it will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.

Durante la mayoría de las nevadas, esta ruta operará por la ruta designada que se muestra en este programa. En el caso poco frecuente que Metro declare una emergencia, no operará. Visite kingcounty.gov/metro/snow y regístrese para obtener Alertas de Tránsito y mantenerse informado durante las condiciones adversas.